

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 09<sup>th</sup> February 2018**

**In C.G.No:232/ 2017-18/Ongole Circle**

***Present***

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

***Between***

Sri. P.V. Anil Suresh,  
C/o. Late. Venkateswarulu,  
Yerragondapalem,  
Chenchupalem (P),  
Prakasham-Dist

Complainant

***AND***

1. Junior Accounts officer/Y. Palem
2. Assistant Engineer/ O/Tripuranthakam
3. Divisional Engineer/O/Markapur

Respondents

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1. Sri. P.V. Anil Suresh S/o. Late E.C. Venkateswarulu presented a complaint before this Forum on 15.11.2017 during the Vidyut Adalat held at Tripuranthakam, wherein he has informed that a huge bill for Rs.96, 792/- was issued at a time during May'2017 and hence requested to revise the bill.
2. The Respondent No.1 in his written submission has explained that based on the recommendations of Respondent. No.2 the complainant's bill has been revised taking average consumption of 144 units for the connected load of 400 watts. An amount of Rs.96,304/- was withdrawn vide RJ No.09/12-2017.
3. On perusal of the account copy of the complainant service it is noticed that complainant has cleared the balance dues of Rs.3,800/- during 12/2017 after

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DISPATCHED  
DATE 16/02

o/c

satisfying with the withdrawal of Rs.96,304/- , thus the arrears to end of 12/2017 became nil.

4. Since the grievance of the complainant has been attended by the Respondents, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 09<sup>th</sup> February 2018.

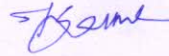
Sd/-  
Member(Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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